
JOB ROLE	QA Analyst
Location	Bangalore
Job Type	Full-time
Salary Offered	Competitive package and benefits

This is a great opportunity to join a busy team working on own multi-channel e-commerce software, many Magento e-commerce websites for various high net worth companies, famous museums, and many more; also responding to about 50-100 inbound support requests a week for e-commerce software support.

We're on the lookout for a passionate Analyst who immerses self in bringing out a quality product or website with minimal defects by writing exhaustive test cases and executing them. The role will suit an IT Graduate with a qualification in computer sciences with a QA certification of minimum four years.

About You ...

- ISTQB Foundation Certificate, or equivalent QA certification (desirable)
- Knowledge of the software lifecycle specifically those areas relating to Test
- SQL database query experience
- Experience of interfacing with online payment portals
- Experience of working in the Retail software testing sector (desirable)
- Working knowledge of the Microsoft Office suite (Word, Excel, Outlook).

You're Ideal If You've Done Any of the Following ...

- You've previously worked on an eCommerce related project
- You've got previous experience working in the marketplaces like Amazon or eBay, using Shopify, Magento or BigCommerce

As a QA Analyst, You'll Be ...

An enthusiastic, upbeat individual who is quick to learn, has a genuine interest in online business and the skills and experience to help our clients grow their businesses. You'll also need to be able to keep up with our dynamic Technical Director, helping prioritise the department's key issues while resolving client's queries quickly and efficiently.

Your Role Will Include ...

- The ability to write, execute and troubleshoot manual as well as automated tests.
- Use of a variety of testing tools is a plus, such as SoapUI
- Ability to work unsupervised as well as part of a team and building strong peer relationships
- Ability to learn, retain and follow test procedures.
- Ability to learn quickly unaided by documentation and advice
- Ability to work under pressure and to deadlines.
- Excellent verbal and written skills.
- Good problem-solving skills, and the ability to learn on the fly and inform others of solutions
- Analytical approach to tasks.
- Dependability to work alone at times, as well as with others, staying on task at all times
- Ability to create test scenarios outside of regimented test plans.
- Ability to remain focused and see lengthy tasks through to completion.
- Attention to detail.
- Ability to detail and convey findings.

What you'll need to succeed ...

Our ideal candidate would be a technically-savvy problem-solver who enjoys using their knowledge and skills to address client's enquiries. Commitment and enthusiasm for our services are essential - we expect all employees to contribute to the continuous improvement of the company and be part of our success.

Our Ideal Candidate Will ...

- Possess a pro-active and positive approach to problem-solving
- Have a passion for technology, particularly e-commerce
- Possess strong communications skills (both written and oral) and be comfortable using modern technology
- Have the confidence to deal with senior level clients and members of their team
- Be able to think creatively and contribute ideas to resolving client's queries
- Be comfortable using their initiative while knowing when to escalate critical issues to their manager
- Be well organised to ensure that no client queries are lost or ignored
- Be capable of working effectively with our team of customer support agents
- Be reliable and punctual



About 247 Commerce

247 Commerce is an e-commerce agency which designs, develops and integrates beautiful, technically advanced web shops for clients including the V&A Museum, Marks & Spencer, the National Theatre, the British Museum, Royal Navy, and multiple small and medium-sized businesses.

We're an officially accredited Magento Business Solution Partner, offering bespoke web store development services featuring highly customised integrations with client's existing software systems. [This](#) usually includes integrations with third-party ERP software, warehouse management solutions, CRM systems, payment gateways, shipping services, as well as a vast range of retail software solutions available on marketplaces.

We're also the developer of 247 CloudHub, a multi-channel e-commerce integration tool, which helps online retailers automate key operational processes, reduce costs and manage online selling operations efficiently. CloudHub's modular architecture and highly customisable features provide businesses with a single lightning-fast cloud-based system with all the tools required to scale e-commerce businesses efficiently across multiple websites and marketplaces.

We're looking for someone who combines great listening skills in a courteous manner and who is responsive to clients' needs. We do expect our employees to show commitment to the success of 247 Commerce, and in return, we offer a great package along with a strong commitment to helping you reach your career goals.

You'll have plenty of learning opportunities and will work with incredible people on technically advanced e-commerce projects across the retail industry.

How to Apply [...](#)

You would be an IT Graduate with a qualification in computer sciences, programming or similar.

Applications in the form of a CV, which emphasises relevant skills and experience, together with a covering email, setting out why you'd like to be considered you for this role, should be sent [to: jobs@247commerce.com](mailto:jobs@247commerce.com).

247 Commerce is an Equal Opportunities Employer. It's important to us that 247 Commerce offers an inclusive and fair workplace for everyone. We work hard to offer a flexible working environment for all. We encourage an open and supportive atmosphere, where everyone feels included.